

Keeping your software up to date and working efficiently is critical. Our award winning team are here to make sure you get the most out of SOLIDWORKS by providing expert technical support and guidance. You'll also get access to a worldwide community of SOLIDWORKS users and more. So what exactly does your annual subscription get you?

DIRECT-TO-ENGINEER SUPPORT LINE

Users voted us as the number one reseller in Northern Europe for customer satisfaction in 2014, 2015...and 2016! If you're unsure how to do anything, simply pick up the phone and talk to a highly skilled engineer, fully trained, certified and there to help you achieve your goals.

EMAIL SUPPORT

Alternatively, drop us an email stating your problem with any supporting data. We will look into it immediately and get back to you quickly.

REMOTE ACCESS SUPPORT

For complicated challenges, we can connect to your workstation remotely and walk you through the solution: Simple, effective and fast!

ON SITE SUPPORT

Some issues can be very difficult to resolve. In these rare cases, we can visit your premises to work with you to iron out any difficulties you may face.

THE LATEST SOFTWARE

SOLIDWORKS release a new, updated software version at the end of every year. Each release is packed with new functionality to improve performance and make the job of designing faster and more efficient. The 12 month release cycle also includes service packs to ensure the software performs at its full potential.

OFFICIAL CERTIFICATIONS

There are over 175,000 certified SOLIDWORKS users worldwide. Your subscription enables personal development with online certifications, validating and improving SOLIDWORKS efficiency.

KNOWLEDGE BASE

Search the online knowledge base to find the solution to your challenge. Powerful search capabilities help you to quickly identify the right resolution.

MYSOLIDWORKS.COM

This valuable online resource allows you to connect with millions of users worldwide to share SOLIDWORKS training, videos, blogs, knowledge, tutorials, tips, tricks and white papers.



Highest customer satisfaction in Northern Europe 2014, 2015 & 2016

